Sage License Manager User's Guide

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Sage GUI applications and DLL libraries run under a software licensing system based on a license file installed on the computer running the software. License manager software *activates* the license as the final step in installing the software or on the first run of an installed application or DLL library. During this activation process the license manager queries the Sage online database to determine the type of license you have purchased (single or multi-seat) and its duration (perpetual or time-limited). What happens next depends on the license data returned from the database:

perpetual license — your Sage applications will run normally without ever again querying the online database, except as documented below in section Changed Computer ID.

time-limited license — your Sage applications will run normally until the license expires. At the beginning of each run there is a quick check of the online database to see if the license remains in effect.

seat number — your Sage applications can be activated on the number of computers (seats) specified for your license. If you exceed the limit there is a way move an active *seat* from one installation to another by using the license manager to de-activate the first installation then activate the second installation.

invalid license — your Sage applications will not run normally (file opening will be disabled).

The license manager runs as a stand-alone application or a dialog called by your Sage application. You may run it as a stand-alone application in the event you want to move the active seat for a license. The Sage License Manager is automatically installed on your computer along with your other Sage software applications.

Initial Activation

The activation processes for a new installation requires you to enter your unique installer email address (case sensitive) and IDKey into a dialog (below). This information is normally sent to you by email at the time of purchase.

Sage License Manager Internet Options Help	_		\times
New Sage Installation. Please enter the Installer Email and IDA then click the Activate Seat button. You may copy and paste t key file (e.g. *SageLicenseKey2011-01-01.rtf) previously sent	key values them direct t to you by	for your lice ly from your email.	nse license
Email:]	
IDkey:]	
I want to activate (second option requires a perpetual licer	nse)		
$\textcircled{\ensuremath{\bullet}}$ using a direct internet connection or proxy server on this	computer		
\bigcirc by opening a preactivated license file			
) get a preactivated license file			
Close			

Direct Internet Connection or Proxy Server

Under this option (select first radio button above) the License Manager will attempt to make a direct HTTP connection to the Sage website, transmit a database query and receive a response. If all goes well you a message will pop up notifying you of your successful activation. Your license data is then stored locally on your computer and you are finished.

If this option fails to connect to the Sage website it may be that your computer uses a proxy server to connect to the internet. In that case you can enter the required proxy server parameters in the following dialog by selecting the Proxy Server Settings item in the **Internet Options menu**.

Enter Proxy Server Parameters	×
Enter values required to connect to your proxy internet server. Leave blank if your does not use a proxy server to connect to the internet.	computer
Server IP address or host name:	1 au
Port number:	V OK
UserName if authorization required:	X Cancel
Password if authorization required:	

By Opening a Preactivated License File

This option is intended for customers running Sage on a computer without an internet connection, under a perpetual license. It allows you to install a license file previously activated and saved by the RemoteLicenseActivator application running on a computer *with* an internet connection, as explained in the following section.

Get a Preactivated License File

This option shows the following dialog when you click the "Activate Seat" button:

Y Save remote activation data		-		×
Remote Activation Data				
your email ID your ID key				
-1	Save Activation Data			
-1 13 juvrtpbqivyvvcdk juvrtpbqivyvvcdk bisnmkyororryore	Cancel			
1) Cause the activation data				
 2) Open the resulting text file using the I running on a computer with an internet 3) Open the license file with the present 	RemoteLicenseActivator applic connection. Save the resulting application to activate the lice	ation license file ense.	÷.	
If you are activating a seat with a multip process for as many times as you have s	le-seat license you may repea seats available.	it this		
You can download the installation setup sageofathens.com/Install/CustomerDow	file for RemoteLicenseActivato nloads.php?IDkey=_xxxxxxxx	or on the Sa xxxxxxxxxx	age web xxxxxxx	site:
There is no way to deactivate an active a only option to abandon a remotely activa dgedeon@sageofathens.com and reques	seat without a direct internet o ated license is to contact custo st an additional seat be added	connection. mer suppor to your lice	The rt at ense.	

The box at upper left displays your initial license data. When you click the "Save Activation Data" button you are prompted to save the license data to a text file. Save it to a thumb drive or other location that will be accessible on the remote computer you will use for the next step.

The next step is to open the saved activation-data file using the RemoteLicenseActivator application running on a computer with an internet connection.

Y RemoteLicenseActivator			_		×
Purpose					
Access the Sage online database to for a Sage application running on a	activate o compute	or update the r without an i	license f internet d	ile connectio	n.
Instructions					
 Begin the activation process on the preactivated license file" option will Seat button and save the activation Run this application on a compute generated in step 1 available. Click Open the data file then click the U If successful, source the license file in the successful source the license file. 	he uncon thin Licer n data fil er conne the Ope pdate or	nected comp iseManager. (e to a thumb cted to the in n Activation I Activate Licer	uter. Sele Click the drive. ternet wi Data File nse File b	ect the "g Activate ith the file button. outton.	et a
nected computer and open it und page by selecting the option "by o	er License opening a	e Manager's li a preactivatec	icense-ac	tivation file".	
		Open Activa	ation Dat	ta File	

This application will attempt to activate or update the license via direct internet connection to the Sage database. If successful you will be able to save the resulting license file, then return to License Manager on the original computer and open the license file as in the previous section.

You first need to install the RemoteLicenseActivator application on a computer with an internet connection. You can download the setup file for that application from the same location you downloaded the setup file for your Sage application. The URL you need to access the download site will be displayed in the instructions box of the "Save remote activation data" dialog.

If you have difficulty running the RemoteLicenseActivator application contact customer support at <u>dgedeon@sageofathens.com</u>.

Seat Limits and Deactivation

The Sage online database keeps track of the number of active seats (active installations) for your license. You are permitted to activate as many seats as allowed under your license agreement. Beyond that, if you attempt to activate an additional seat the activation process will fail. In that case you have the option of using License Manager (on a different computer) to de-activate a previously-activated seat, after which you will be able to activate a new seat.

🍟 Sage License Manager	_		\times
Internet Options Help			
This Sage installation has a valid license. You may exit this application Sage application. If you want to move your seat to another Sage inst computer click the Deactivate Seat button. Afterward your Sage appl run on this computer and you will have to activate your seat on the o	now and allation or ication wil ther comp	run any n a differe l no longer outer.	nt
I want to deactivate using a direct internet connection or proxy server on this computed on the computed of the provided	er		
Deactivate Seat Close			

To properly synchronize with the Sage online database you must deactivate using the *direct internet connection* option. Afterward the Sage software will no longer run although it remains installed and the license file on your computer remains intact. The License Manager display toggles to the re-activate view (see below) so that reactivating your seat is simply a matter of clicking the *Activate Seat* button.

The option to deactivate by removing an obsolete license file is available as a last resort if the direct internet connection option does not work. Under this option the seat referenced by the obsolete license file is removed from the online database, if possible, and the license file on your computer is deleted. The License Manager display toggles to the initial activation view (see above) allowing you to activate your seat as for a new installation.

Deactivation by remote computer is not supported. Your only option to "deactivate" a seat for Sage running on computers without an internet connection is deactivate by removing an obsolete license file. If you need to recover the seat to activate Sage on another computer, contact customer support at <u>dgedeon@sageofathens.com</u> and request that an additional seat be added to your license.

Re-Activation

After you have deactivated your installation you can reactivate it again later without reinstalling the software or re-entering the Email and IDkey information required for a new installation. Running License Manager under a deactivated installation produces this screen:

¥ Sage License Manager		—		\times
Internet Options Help				
The license for this Sage installation has been deact to re-activate it. If re-activation would exceed the will have to first deactivate a seat license for anoth computer.	ivated. Click the / naximum seat limi er Sage installatio	Activate S it for your on on a diff	eat button license you ferent	1
I want to re-activate	ver on this comput	ter		
) as a new installation				
Activate Seat				
Close]			
Disconnected.				

To properly synchronize with the Sage online database you must reactivate using the *direct internet connection* option. Afterward the License Manager dialog toggles to the deactivate view (see above) so that deactivating your seat is simply a matter of clicking the *Deactivate Seat* button.

The option to reactivate as a new installation is available as a last resort if the direct internet connection option does not work. Possibly because you are a user without a direct internet connection or have purchased a software upgrade under a different Email identifier than the one stored in the license file on your computer. Under this option the seat referenced by the license file on your computer is removed from the online database, if possible, and the license file is deleted. The License Manager display toggles to the initial activation view (see above Initial Activation section) allowing you to activate your seat as for a new installation.

Time-Limited License Expiration

Under a time-limited license your Sage application will notify you when your license has expired. Running the license manager after that happens produces this screen:

🚮 Sage License Ma	anager			_		\times
Internet Options H	Help					
This Sage installation www.sageofathens. If you have purchas license by removing license identifier.	n has an ex .com or con sed a license an obsolete	pired license. Yo tact customer su e under a differe e license file then	u may add time to pport at dgedeon nt email identifier reactivate under	your licens @sageofat deactivate that differe	e online at hens.com the curren ent	t
I want to deactivat	te Iternet conr obsolete lic	nection or proxy s	server on this con	nputer		
	[Deactivate Close	Seat			
Disconnected.						

You do not need to deactivate your seat if you are planning to add additional time to your license. Just exit license manager and purchase more time by contacting customer support at <u>dgedeon@sageofathens.com</u> or by purchase online at <u>http://www.sageofathens.com/purchaseSoftwareForm.php</u>. If you purchase online be sure to enter the same email used as the identifier for your current license in the "Installer Email" box. After you have added time to your license your Sage application should run as before.

If you have purchased a license under a different email identifier then check the box "by removing an obsolete license file". Then you will have the option of activating as if for a new installation. To do that you will have to enter the new email identifier and its associated IDkey.

Changed Computer ID

Your License file contains a computer ID string that uniquely identifies your computer hardware, saved when the license was first activated. If for some reason the computer ID on your computer changes the license manager will ask you to take a moment to update the computer ID in your license file. The reason for asking is to monitor the unlikely possibility that the apparent changed ID is caused by a rogue license proliferating to other computers.

¥ Sage License Manager	_	\times
Internet Options Help		
The Sage license manager has detected that your computer ID has d Please take a moment to update your license.	nanged.	
I want to update the computer ID in my license using a direct internet connection or proxy server on this comput by opening an updated license file I already have	er	
Update Computer ID		

The options for updating your computer ID are similar to those for the activation process (see above initial Activation section). The "direct internet connection" option is easiest. The "getting" and "opening" options are intended for customers running Sage on a computer without an internet connection and require transferring files between the computer running Sage and a remote computer connected to the internet.